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Reflexology Client Agreement

Confidentiality

All information you share is kept confidential.

The only exceptions will be:

* Serious Harm: If planned serious harm to the life of self or another person is disclosed, I have a duty to pass this on to the appropriate authority (GP, Police, Ambulance service etc.) in order to do all that is possible to see the person protected.

* Offences under the Prevention of Terrorism Act 1987: If information is given on any planned act of terrorism, I am by law, obliged to report this to the Police.

Payments & Bookings

FREE initial consultation included in your first appointment.

Clinical Reflexology:

1 hour Individual appointment £39
Payment in full at time of booking

6 hour package £216
50% payable at time of booking
50% balance payable at first session

Aroma-Reflexology:

1 hour £43
Payment in full at time of booking

Deep Trance Reflexology:

1hr 15min £45
Payment in full at time of booking

Sheer Luxury Reflexology:

1hr 30min £59
Payment in full at time of booking



If you have a health cash plan you may be able to reclaim all or part of the cost of your treatment; BUPA, HealthShield, HealthSure and others include Reflexology within their plans. Please let me know when making an appointment so that I can provide you with a receipt.

Payment can be made by Bank Transfer, PayPal or cash.

In order to secure your appointment, full payment is requested at the time of booking. Up until the time payment is received your appointment may be offered to someone else.

Therefore, sessions are not confirmed until payment has been received.

Appointment Time

Please arrive 5 minutes before your appointment time.

If you are running late, please let me know as soon as possible. I will do my best to make a full session available, but this often depends on appointments subsequent to your booking and so cannot be guaranteed. If your session needs to be curtailed due to your late arrival then the session fee remains payable in full.

Cancellation Policy

At least 48 hours' notice of cancellation is required via telephone, text or email. If an appointment is cancelled with less notice then the full session fee will apply.

Disclaimer

On no occasion should reflexology, or the techniques used within, be seen as a substitute for professional medical advice. Reflexology acts as a **complimentary therapy**, not an alternative, to professional health care and advice should always be sought from your GP or other healthcare provider.

Please advise me of any changes in prescribed medication and/or medical and/or psychological treatment before each session.



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I _____ have read, understood and accept the terms of the Reflexology Client Agreement.

Client signature: _____ Date: _____

Therapist signature: _____ Date: _____

